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| **Version** | **Description** | **Changed By** | **Date** |
| 1.0 | First draft | Joan | 21/06/2013 |



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| **Brief Description:** | This use case is used by the account holder to withdraw money to his/her account via M-pesa |
| **Business Trigger:** | The account holder requests fanikisha system for cash withdrawal through Mpesa. The request may be an SMS or Web Request |
| **Preconditions:** | Account holder must have an account number in Fanikisha accounts  Account holder must have the money in his account |

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| **Basic Flow:**   1. The system verifies that the account holder’s account has the amount(+ commission) being asked for 2. The Accounting System decreases the account holder’s account by the amount to be withdrawn 3. The system sends the money via mpesa gateway to the account holder 4. The Messaging System informs the account holder of the successful of withdrawal 5. The system issues a withdraw receipt | |
| **Assumptions:** | |
| **Post Condition:** | 1. The account holder’s account must be decreased by the amount withdrawn 2. The money is sent to the accountholder’s telephone 3. The account holder is informed 4. The system issues a withdraw receipt |

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| **Alternative Flow: Account holder’s account does not have enough money** | |
|  | Messaging System informs the account holder that he/she has insufficient funds |

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| **Exceptions:** | | |
| **Line** | **Cause** | **System Response** |
|  | AccountHolder Does not Have Enough Funds | Inform the AccountHolder and exit |
|  | Account is blocked for Debit | Inform the AccountHolder and exit |

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| **Non Functional Requirements:** |
| 1. Should take place within 45secs 2. Should be secure |

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| **Prototype Screen:** |
| See [Withdraw Screen](file:///C:\Working%20Projects\Fanikisha\Design%20Artifacts\Withdrawal%20Screen.vsd) |

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| **Screen Entry Exception Table:** | | |
| **Field** | **Constraint** | **Response** |
| 1. Withdraw |  | Message: “Withdrawal Successful” |